



Request for Proposals (RFP) No. PSM-HTI-HO-2023-01

ANSWERS TO OFFERORS' QUESTIONS No. 2

On January 22, 2023, Chemonics International, Inc. (CCI) received the following questions:

Offeror's Question No. 1:

“Will you provide a list of equipment with which to work with the platform or do you confirm that all sensors will work with Flespi?”

CCI's Answer:

Chemonics confirms that all sensors work with Flespi.

Offeror's Question No. 2:

“How many people are planned to work in the call centers? Will staff training be the responsibility of the customer or the offeror?”

CCI's Answer:

The awarded vendor will not be responsible for training. The number of people in the call centers varies and does not affect the proposal.

Offeror's Question No. 3:

“The tender refers to monitoring systems, but the systems that are installed, for example in DHL, use a warehouse and ordering module. Does the tender only include a GPS tracking system or is a stock control module also planned?”

CCI's Answer:

Chemonics plans to issue a Sub-Task Order for each country interested in the ICC and DTT system. The Warehouse Management System (WMS) used in each country could be different. There are four countries that currently have the ICC platform with multiple integrations. In each of those countries, the system integrates with the stock control module (WMS). The countries may decide to change the WMS they currently use.

Offeror's Question No. 4:

“Will the call center be located in the country of service provision or abroad? Are there restrictions or bans on the operation of call centers or VPN in the countries where the systems are to be launched?”

CCI's Answer:

All call centers are located in the host countries, but equipment location varies depending on local network capabilities. Chemonics has not found any VPN use restrictions in the four countries in which we have the platform; however, managing any potential VPN restriction would not be the vendor's responsibility.

End of questions.